

STAPLEFORD GRANARY

ARTS, CULTURE & EDUCATION



WELCOME BACK!

Taking care of artists and audiences for indoor concerts at Stapleford Granary

Q. Is Stapleford Granary a safe place to be?

A. Stapleford Granary is a large, spacious, open plan contemporary development with a highly efficient air extraction system in the concert hall. Doors and windows are opened to allow air to flow through the whole building. In addition to our regular cleaning, we employ additional Covid cleaning (such as wiping down high use areas) and have regular hand sanitizing stations throughout the building.

As a response to any infections, Stapleford Granary will engage fully with the NHS Test and Trace process in order to manage confirmed cases of Covid-19 amongst our community and contain any outbreak by following local health protection team advice. We do this via the contact details you give us when you book your ticket. (We also display the Test and Trace QR code for those who have downloaded and wish to use the NHS Covid-19 app).

To date, we have had no infections on site or linked to any activity at the Granary since the outbreak of the pandemic.

Q. Will indoor concerts in July be socially distanced?

A. Yes. Even if 'Stage 4' (no restrictions) of the government roadmap has been reached, we will still operate socially distanced (reduced capacity) seating to enable everyone to feel comfortable as we go through this period of adjustment.

Q. Do you insist that all audience members take a lateral flow test before attending?

A. No. We do not plan to make lateral testing flow compulsory unless there is a change in government policy. We will contact you if such a change takes place. All ticket holders must continue to abide by on-going Covid guidelines: i.e. you must not attend an event at the Granary if you have tested positive for Covid-19 in the last 7 days, are suffering from any Covid-19 symptoms, or have been in contact with anyone suffering these symptoms.

Q. What if I have Covid / Covid symptoms and can't attend?

A. We will refund your ticket.

Q. If the seating is socially distanced, will I still need to wear a face covering in the audience?

A. This is very much dependent on how the government roadmap proceeds over the next few months. We will contact all ticket holders before the concert with the latest guidance on this. This of course does not apply to those who are exempt from wearing a face covering.

Q. What if there is another lockdown in July?

A. We will contact you. All scheduled events will be postponed and tickets will be fully refunded or held until the concert can be rescheduled.

Q. Is there an interval in your July concerts?

A. No. Intervals are difficult to manage with social distancing. Our concerts are c. 70 minutes duration and very relaxed. If you need to use the bathroom during the concert, you may do so at any time.

Q. Will the bar be open?

A. If the government roadmap allows us to open up a socially distanced bar and / or serve drinks we will explore this option. We will contact you before the concert to let you know if we are able to offer any refreshments.

Q. Will you have paper programmes?

A. No. Artists really enjoy chatting to our audiences! We have no plans to bring back paper programmes.

Q. What will the autumn concerts be like at the Granary?

A. We will review this policy over summer in line with government guidelines and publish a revised policy for autumn events.

Q. What if my question isn't answered here?

A. Please contact us! We are always very happy to be in touch with our audiences. Please email us at ace@staplefordgranary.org.uk

Thank you for taking the time to read this.

We are delighted to be opening up and want to reassure you that our priority is to keep everyone safe whilst being able to enjoy live music once again

SEE YOU SOON!