



Covid-19: Taking care of artists and audiences for indoor concerts & events at Stapleford Granary

Updated: September & October 2021

Q. Is Stapleford Granary a safe place to be?

A. Stapleford Granary is a large, spacious, open plan contemporary development with a highly efficient air extraction system in the concert hall. Doors and windows are opened to allow air to flow through the whole building. In addition to our regular cleaning, we will continue to employ our additional Covid cleaning (such as wiping down high use areas) and have regular hand sanitizing stations throughout the building. We have continually updated, revised and monitored our Covid-19 health and safety policies throughout the pandemic.

Q. Will seating for indoor concerts in September & October be socially distanced?

A. We are adopting a gradual, monitored approach to seating, slowly building up our seated capacity in the concert hall. **Concerts in September and October will be sold at reduced capacity seating (two-thirds of the full capacity)** to enable everyone to feel comfortable as we go through this period of adjustment. Seating will therefore have **some** social distancing, but not as much as the strict 2m side-by-side, 1m nose-to-nose as we have previously operated. We will continue to set out seating in the bubbles in which tickets are booked in order to maximise the size of the gaps between bubbles.

We will review this strategy before we release our November and December events.

If any restrictions are reintroduced, we will be in touch with you and either postpone the concert (offering full refunds) or further reduce the seating capacity in line with government guidelines.

Q. Do I need to take a lateral flow test before attending?

A. All ticket holders must continue to abide by on-going Covid guidelines: i.e. you must not attend an event at the Granary if you have tested positive for Covid-19 in the last 7 days, are suffering from any Covid-19 symptoms, or have been in contact with anyone suffering these symptoms.

Many of our audience members are now double-vaccinated. If you are not double-vaccinated, we would ask you to take a lateral flow test on the day of the concert or event to check that you do not have Covid-19. We kindly ask you to do this for the safety and reassurance of all our audience members, staff and artists. Thank you for your understanding.

Q. What if I have Covid / Covid symptoms and can't attend?

A. We will refund your ticket.

Q. Do I need to wear a face covering?

A. Currently, we are asking audience members to wear face coverings whilst moving around the site. Once you are seated in the concert hall, you may remove your face covering if you wish to do so.

If Covid-19 cases rise significantly in the autumn and / or government guidance on face coverings changes, we will communicate this to you before the concert. Thank you for your patience and understand around this area which needs to remain flexible and responsive to sudden changes.

Q. Will the bar be open?

A. Yes – we plan to open the foyer bar unless government guidance changes. You will be able to sit outdoors on the balcony as well as in the foyer. We will keep all public areas well-ventilated and clean.

Q. Is there an interval in your September and October concerts?

A. No. We initially abandoned intervals in 2020/21 because they are difficult to manage with social distancing. However, we realised that we and our audiences like the 70-minutes-no-interval model. Our concerts are very relaxed and if you need to use the bathroom during the concert, you may do so at any time.

In place of the interval, the bar will be open before and after concerts for drinks, chats, pre-concert talks and a chance to meet the artists. We are very much looking forward to this new structure and hope that you will enjoy more choice as to how you spend your time with us at the Granary.

Q. Will paper programmes return?

A. No. We have found that artists really enjoy chatting to our audiences and audiences like artists talking to them. (Its also better for the environment). We will however, leave the website listings up for a few days after each concert in case you want to check any details of the works performed.

Q. What if my question isn't answered here?

A. Please contact us! We are always very happy to be in touch with our audiences and your feedback is very important to us. Please email us at ace@staplefordgranary.org.uk

Thank you for taking the time to read this.

We are delighted to remain open despite the many challenges the arts continue to face. We take health and safety very seriously and want to reassure you that our priority is to keep everyone safe whilst giving you the opportunity to enjoy live music once again.

SEE YOU SOON!